



**State of Vermont - WC
Account # 0786749**

Regional Claims Supervisor

Monica Shearer
P: 781.768.1811
Monica_Shearer@pmagroup.com

Regional Manager, Client Service

Dawn Warner
P: 203.679.3817
C: 203.510.1867
Dawn_Warner@pmagroup.com

Client Information Services

Kimberly Hall
P: 203.679.3845
Kimberly_Hall@pmagroup.com

Assistant Claims Manager

David Alofs
P: 781.768.1801
C: 207.899.9073
David_Alofs@pmagroup.com

Client Service Manager

Sara McCarthy
P: 781.768.1812
C: 781.227.0940
Sara_McCarthy@pmagroup.com

Senior Vice President

Dominic Perno
P: 203.679.3938
C: 203.645.8322
Dominic_Perno@pmagroup.com

Adjusters:

Lost Time Claims Representative

William Sherman
P: 781.768.1809
William_Sherman@pmagroup.com

Lost Time Claims Representative

Nathan Perkins
P: 781.768.1805
Nathan_Perkins@pmagroup.com

Medical Only Claims Representative

Ryan Green
P: 781.768.1803
Ryan_Green@pmagroup.com

Medical Only Claims Representative

Holly Springer
P: 781.768.1808
Holly_Springer@pmagroup.com

Medical Only Claims Representative

Veronica Donato
P: 781.768.1816
Veronica_Donato@pmagroup.com

PMA OFFICE (WALTHAM, MA) LOCAL FAX
781.768.1837

PMA CLAIMS TOLL FREE FAX
1.800.432.9762

To file a First Report of Injury or Accident electronically go to PMA's website:

www.pmacompanies.com

- Click on the icon "Report a Claim" in the upper left hand of the screen under CLIENT SERVICES.
- Click the blue box for "Report a Claim" again.
- Type in your user name/account number and password. (User name/account number is **0786749** and password is "newclaim"). SELECT STATE – (VT)
- Complete the screens that follow (mandatory fields are highlighted in blue).
- To receive an email copy of the claim submitted, simply check "send email copy to originator" and enter your email address.
- Click the submit button and your claim will be transmitted to our claims processing office. Immediately you will receive confirmation of the submitted claim along with the assigned claim number.

OTHER INJURY REPORTING OPTIONS:

Via Fax : **1.888.329.2721**
Via Phone : **1.888.476.2669**
Via Email : FirstReport@pmagroup.com

Please forward all Medical Billing and/or Medical Reports to the address below:

**PMA Customer Service Center
P.O. Box 5231
Janesville, WI 53547-5231
Fax: 1.800.432.9762**

PMA 24/7 Call Center Phone Number: 1.888.476.2669