



**State of Vermont - PAL
Account # 0786764**

Client Service Manager

Sara McCarthy
P: 781.768.1812
C: 781.227.0940
Sara_McCarthy@pmagroup.com

Assistant Claims Manager

James Nesdale
P: 203.679.3801
James_Nesdale@pmagroup.com

Regional Manager, Client Service

Dawn Warner
P: 203.679.3817
C: 203.510.1867
Dawn_Warner@pmagroup.com

Senior Account Claims Representative

Christian Kost
P: 781.768.1806
Christian_Kost@pmagroup.com

Client Information Services

Kimberly Hall
P: 203.679.3845
Kimberly_Hall@pmagroup.com

Senior Vice President

Dominic Perno
P: 203-679-3938
C: 203-645-8322
Dominic_Perno@pmagroup.com

PMA OFFICE (WALTHAM, MA) LOCAL FAX
781.768.1837

PMA CLAIMS TOLL FREE FAX
1.800.432.9762

**To file a First Report of Injury or Accident electronically go to PMA's website:
www.pmacompanies.com**

- Click on the icon "Report a Claim" in the upper left hand of the screen under CLIENT SERVICES.
- Click the blue box for "Report a Claim" again.
- Type in your user name/account number and password. (User name/account number is **0786764** and password is "newclaim").
- Select State (VT)
- Complete the screens that follow (mandatory fields are highlighted in blue).
- To receive an email copy of the claim submitted, simply check "send email copy to originator" and enter your email address.
- Click the submit button and your claim will be transmitted to our claims processing office. Immediately you will receive confirmation of the submitted claim along with the assigned claim number.

OTHER INJURY REPORTING OPTIONS:

Via Fax : **1.888.329.2721**

Via Phone : **1.888.476.2669**

Via Email : FirstReport@pmagroup.com

Please forward all Medical Billing and/or Medical Reports to the address below:

**PMA Customer Service Center
P.O. Box 5231
Janesville, WI 53547-5231
Fax: 1.800.432.9762**

PMA 24/7 Call Center Phone Number: 1.888.476.2669