Office of State Employee Workers' Compensation and Prevention

Staff

Lisa Stratton Administrator & Subrogation Bruce Chenail Financial Specialist Whitney Tucker Workplace Safety Coordinators Wayne Berge Nate Robinson

Claims Adjusters

Kristie J. Farnham, Sr Adjuster

Danielle Lewis

Lori Clark

Andrew Leicher

Tonia Emmons

Medical Case Managers

Mary Lacaillade, RN

Bruce Schrack, RN

Alexis McLean, RN

Heather Tetrault, RN

Contact Us

6 Baldwin Street Montpelier, Vermont 05633-3801

Phone: (802) 828-2899

Fax: (802) 828-0410

Email: riskhelp @state.vt.us

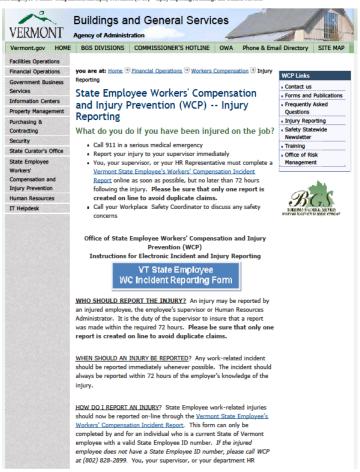
Ergonomic Evaluations: bgs.ergo@state.vt.us

Website: http://www.bgs.state.vt.us/risk/index.htm



Website Overview

State Employee Workers' Compensation and Injury Prevention (WCP) - Injury Reporting | Buildings and General Services



- Contact Information WCP Staff
- Forms and Publications Employer' Guide - Workers' Compensation
- FAQ's
- Statewide Safety Newsletter
- Training
- Injury Reporting
- All comments and suggestions are welcome and should be forwarded to <u>riskhelp@state.vt.us</u>



Forms and Publications

http://bgs.vermont.gov/workers_comp/forms

Forms

Workers' Compensation Claim
Questionnaire
WCP Claim Teams
Medical Authorization
Form 20 -- Work Capabilities Form
Mileage Reimbursement Request
Accident/Incident Analysis Form
Ergonomic Assessment Request
Sample - Modified Duty Extension
Letter

Sample - Modified Duty Has Expired Letter

Sample - Work Related Modified Duty Agreement Letter

tmesys First Fill Prescription Card

Publications

Employee's Guide to Workers'
Compensation
Employer's Guide to State of Vermont
Workers' Compensation and Injury
Prevention
What Do I Do If I Get Injured On The
Job?
Ergonomic Equipment Guide

Exercise Balls as Office Chairs
General Information & Materials

Vermont Developing an Effective Safety and Health Program Administrative Policy - Violence in the Workplace

Employer's Guide

- What to do after an injury/illness occurs
- EmployeeReimbursement
- Time Reports
- Claim Timelines
- Vermont Department of Labor
- HR Responsibilities

Vermont

State Employer's Guide

To

Workers' Compensation and

Injury Prevention

Department of Buildings & General Services Office of State Employee Workers' Compensation & Injury Prevention 6 Baldwin Street

Montpelier, VT 05633-380I Tel: (802) 828-2899 Fax: (802) 828-04I0 E-mail: riskhelp@state.vt.us

Website: http://bgs.vermont.gov/workers_comp

Revised 5/2012

FAQ's



State Employee Workers' Compensation and Injury Prevention (WCP) — Training | Buildings and General Services

Training



If you would like to schedule a class or have any questions, contact a

State of Vermont Online University -- State of Vermont Online

The Summit: Center for State Employee Development (DHR) and the

Injury Prevention are pleased to announce the availability of on-line

Reduce course costs and associated expenses such as

To register and take courses employees will need the following:

Supervisor (or appointing authority) email for course approval
The latest version of Java and Adobe Flash installed on their computer –
employees should contact their own IT staff for assistance with this

Provide additional training and professional development for state

Better serve state employees in outlying/remote areas of the state
 Allow employees to access the trainings according to their

Better serve those who work alternate shifts (2nd & 3rd shifts)
A sample of some of the courses available online are: Defensive Driving, Blood Borne Pathogens, Ergonomics for Supervisors, Ergonomics for the Office, General Ergonomics, and Slips, Trips, and Falls to name a few.
There are also several excellent career development courses such as:

Workplace Safety coordinator at riskhelp@state.vt.us.

Office of State Employee Workers' Compensation and

University

courses for state employees!

This collaborative offering was created to:

mileage/travel and overtime

schedules and time constraints

Internet Explorer, Office, PowerPoint, etc.

Registration process

Employee ID#

installation.

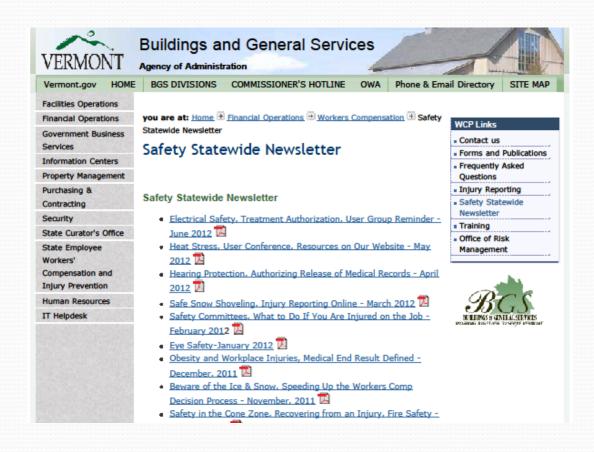


Injury Prevention

Human Resources

IT Helpdesk

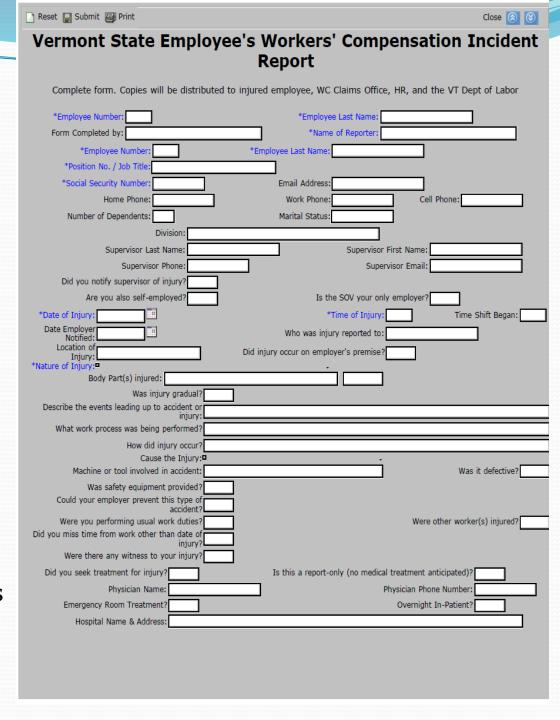
Safety Statewide Newsletter



Reporting the Injury

VT State Employee WC Incident Reporting Form

- Submit the report <u>once</u> to avoid duplicate claims
- Internet Explorer must be used when submitting this form – no other browsers are compatible
- If the employee does not have valid employee number – please call WCP
- All comments and suggestions should be forwarded to <u>riskhelp@state.vt.us</u>





Department of Buildings & General Services State Employee Workers' Compensation and Prevention 6 Baldwin Street

[phone] 802-828-2899 [fax] 802-828-0410 [Email] riskhelp@state.vt.us Agency of Administration

WORKERS' COMPENSATION CLAIM NO.:

DATE OF INJURY:

Montpelier, VT 05633-3801

CLAIM STATUS:

We have received notice of your injury. Your claims adjuster will make a decision regarding your claim within 21 days.

EMPLOYEE GUIDE:

Please refer to the enclosed booklet, "A State of Vermont Employee's Guide to Workers' Compensation," for further information on the claims process and benefits.

CERTIFICATE OF DEPENDENCY AND EMPLOYEE EXEMPTION REPORT:

Please sign and return the enclosed "Certificate of Dependency and Employee Exemption Report" form. Failure to do so may affect future benefits.

CLAIM QUESTIONNAIRE:

Please complete, sign and return the enclosed "Claim Questionnaire" form.

MEDICAL RELEASE AUTHORIZATION:

Please sign and return the enclosed "Medical Release Authorization" form. Your claim will be denied if we do not receive this form promptly. A second copy is included and should be signed and presented at all claim-related medical appointments.

MEDICAL RECORDS:

Your claim will be denied if we do not receive necessary medical records promptly. Medical providers will not send us your records without a signed medical release. Please advise your medical providers to forward claim-related invoices and medical records to this office at the address or fax number listed above.

TMESYS FIRST FILL PROGRAM:

The attached temporary Tmesys First Fill Prescription card will make the process of obtaining medications for your injury easier and more convenient. A permanent prescription card will be mailed to you once your claim has been accepted. Please be sure to read the enclosed letter explaining this program.

INCIDENT FORM AND FIRST REPORT OF INJURY FORM: Copies are enclosed for your records. We have filed your claim electronically with the VT Department of Labor.

CONTACT INFORMATION:

Please feel free to contact this office if you have any questions.

Medical Case Manager: LISTED CONTACT AND PHONE NUMBER

Claims Adjuster: LISTED CONTACT AND PHONE NUMBER

Cc: Human Resources – DEPARTMENT NAME



Initial Claim Packet

TMESYS Pharmacy Program

- Offers convenience for injured workers
- Provides fast, accurate prescription dispensing with no out-ofpocket expense
- Over 60,000 participating retail pharmacies nationwide
- Mitigates risk and controls
- * Temporary Pharmacy Card sent with the initial injury packet
- Permanent card is sent on claim acceptance
- ❖ To locate a TMESYS PHARMACY:
 - * Call 866-599-5426
 - Pharmacy locator at <u>www.pmsionline.com</u>



The Employee

The employee has the right to

- Treat with doctor and providers of choice
- Second opinions
- Reimbursement for mileage to and from medical appointments
- Right to appeal a denied claim
- Administrative leave time for medical appointments



The Employee

The employee is responsible for

- Reporting the injury/illness to the supervisor
- Completing and returning all forms promptly
- Addressing return to work plan with medical provider at each appointment
 - Form 20 VDOL Work Capabilities
 Form
- Adhering to work restrictions

- Notifying the MCM of all changes in the medical condition and work status
- Notifying WCP, supervisor and HR when released work
 Part-time or full-time
- Contacting the MCM and supervisor at least every 2 weeks if losing time from work