

PMA's Organizational Safety Institute

Schedule of Learning Events

PMA's Organizational Safety Institute is a place where you can learn "virtually" about some of the emerging best practices in leading organizational safety efforts. Our upcoming courses are listed below.

Click the title/link below to register for the session(s) you wish to attend or visit <http://webservice.pmagroup.com>. All webinars encourage active learner participation. Submit questions that are important to you prior to the webinar through RCWebEvents@pmagroup.com or during the event.

July 2017

July 12, 2017 – 10:30 AM – 11:30 AM (EST)

Making Your Organization More Resistant to Fraudulent Workers' Compensation Claims

Session Leader: Christopher Sloan, SIU Coordinator

Most workers' compensation claims are legitimate. The ones that are not can negatively impact a business' bottom line, increase the cost of insurance and lower morale among workers. This session will focus on identifying workers' compensation fraud, taking steps to mitigate suspect claims and helping you take proactive steps to reduce your organization's risks from the negative impact of fraudulent claims. Repeat event – highly recommended.

July 27, 2017 – 10:30 AM – 11:30 AM (EST)

The Company Fleet: Solutions and Best Practices to Protect Companies from Negligent Entrustment Exposure

Session Leader: Mike Danford, Risk Control Specialist

Recent Negligent Entrustment verdicts of \$24M and \$165M have heightened the awareness of vehicle related controls for companies. Some companies hit with these large Negligent Entrustment verdicts have actually been forced to go out of business.

In this highly informative session, you learn what negligent entrustment is and how important it is to strengthen your organization's vehicle and driver controls in this area. This session is based on a PMA White Paper with the same theme.

August 2017

August 8, 2017 – 10:30 AM – 11:30 AM (EST)

Leading from the Safety Position in the Organization

Session Leader: Ken Nogan, Senior Risk Control Specialist – Learning and Development

This session will examine the need and the *opportunity* for the person(s) in a safety position in the organization to influence change. Internally, the safety position interfaces with most departments or functions, as well as almost every level of the organization. Externally, safety leaders interact with a host of outside agencies including OSHA and other compliance jurisdictions. What perspective! What access to resources! What an opportunity to influence safety as a value in your organization!

Use this session to re-examine seven keys areas of influence for most safety leaders.

August 17, 2017 – 10:30 AM – 11:30 AM (EST)

PMA Webservice, Your Link to PMA's Risk Control Solutions

Session Leader: Marcy Barker, Senior Risk Control Services Coordinator

PMA Webservice® provides online access to PMA Risk Control's growing offering of safety resources. Find answers to common risk management questions in our articles, technical bulletins, and white papers or learn how you can join one of the Instructor-led Sessions hosted by our Organizational Safety Institute. This orientation to our online resources will also provide information on how to request a safety DVD for employee training, or simply link to one of many leading safety websites to build your own knowledge of important issues. This session is ideal for new clients but existing customers may be surprised at what they learn about our growing online resources.

August 23, 2017 – 10:30 AM – 11:30 AM (EST)

Effective Communication Strategies for the Safety Leader Position

Session Leaders: Ken Nogan, Senior Risk Control Specialist – Learning and Development and Julie Krug, Strategic Risk Control Consultant

One of the most commonly requested *topics* over the years after an Organizational Safety Institute event is for help in improving safety-related communications. This session is in response to these requests and is designed to provide the person in a position of safety leadership in the organization with some new thoughts on how to improve as a communicator of safety values in the organization in various forums. Expect to re-start your approach in this area after a host of effective communication ideas, concepts and techniques are examined.

September 2017

September 7, 2017 – 10:30 AM – 11:30 AM (EST)

Severity Potential in Organization: Similarities and Differences with Injury Frequency Concerns

Session Leaders: Ken Nogan, Senior Risk Control Specialist – Learning and Development, Gene Mattis, Regional Risk Control Manager and Kevan Strigle, Business Analyst

While there are some similarities with injury *frequency* patterns, four years of PMA data continues to show that more severe injuries in an organization (>\$250,000) have their own set of underlying factors or characteristics associated with them that can no longer be ignored. As a clearer picture of these factors emerges, the actions recommended to reduce severity potential in organizations are also becoming clearer. This session will highlight a set of basic, but high impact actions in this overlooked area of safety.

September 19, 2017 – 10:30 AM – 11:30 AM (EST)

Strategies for Effective Opioid Management

Session Leaders: Toby Hittinger, Assistant Vice President – Corporate Claims and Nancy McGovern, RN, National Manager Clinical Services – Managed Care

Please join us for an informative and collaborative discussion with members of our leadership team from Claims and Managed Care to explore the complexities that the management of opioids has introduced into the claims environment. This session will enhance your awareness of the challenges our teams face and how opioids can impact claims costs and durations, as well as the strategies we employ to overcome these challenges.

For additional information, please contact your PMA Risk Control Consultant or:

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