

# Organizational Safety Institute

*Celebrating 10 years of educating organizations about safety and risk*



For 10 years, PMA's Organizational Safety Institute (OSI) has been hosting educational events and sharing best practices with you through our risk control subject matter experts. OSI is a place where you can learn "virtually" about some of the emerging best practices in leading safety efforts that reduce the total cost of risk for your organization. We welcome any feedback you have to make our programs even better! Send an email to us at [heretohelp@pmagroup.com](mailto:heretohelp@pmagroup.com). To register for an upcoming session(s), click on the title/link below or visit <http://webservice.pmagroup.com>.

## Schedule of Online Learning Events



**July 10, 2018 – 10:30 AM – 11:30 AM (EST)**  
**Communicating and Enforcing Your Safe Resident Handling Expectations – Part 3**  
**Session Leader: Brent Morgan, Risk Control Specialist**

The most important step in your Safe Resident Handling Program might just be effectively communicating expectations to your employees. This session will cover how successful organizations have integrated Safe Resident Handling into their New Employee Orientation Process and developed successful refresher opportunities at various points throughout the year. Also, important, but commonly overlooked, we will review a range of auditing and monitoring techniques for high-risk activities that commonly takes place behind closed doors. Finally, a discussion related to rewarding positive behaviors and addressing non-compliance will close out this session.



**July 19, 2018 – 10:30 AM – 11:30 AM (EST)**  
**The Top Ten OSHA Violations in 2017 and Organizational Compliance Strategies**  
**Session Leaders: Tim Weir, Strategic Risk Control Consultant and Brent Gates, Risk Control Consultant**

This session will provide your organization with an updated overview of the Occupational Safety and Health Administration's (OSHA) Top Ten Most Frequently Cited Violations for General Industry, which were made during the 2017 Fiscal Year. This learning event will include a general explanation of each cited standard and the associated subpart from CFR 1910, and provide guidance to assist your company in complying with related OSHA regulations. The closing section will focus on practical actions you can take to create an atmosphere for compliance in your organization.



**August 15, 2018 – 10:30 AM – 11:30 AM (EST)**  
**Making Your Organization More Resistant to Fraudulent Workers' Compensation Claims**  
**Session Leader: Chris Sloan, SIU Coordinator**

Most workers' compensation claims are legitimate. The ones that are not can negatively impact a business' bottom line, increase the cost of insurance and lower morale among workers. This session will focus on identifying workers' compensation fraud, taking steps to mitigate suspect claims and helping you take proactive steps to reduce your organization's risks from the negative impact of fraudulent claims. Repeat event – highly recommended.



**August 22, 2018 – 10:30 AM – 11:30 AM (EST)**

**How to Assess a Safety Training Request or Need in Your Organization**

**Session Leader: Ken Nogan, Senior Risk Control Specialist – Learning and Development**

You have been asked to develop or provide safety training for a part of your operations where there has been a persistent safety problem or challenge. Where do you start? In this session, we will provide you with guidance on how to *assess the training component of the problem* and how to develop *training objectives* that can help improve the performance of the individual(s) or business unit. For a workshop feel, have a training project in mind so you can work through the steps during the session.



**August 23, 2018 – 10:30 AM – 11:30 AM (EST)**

**PMA Webservice, Your Link to PMA's Risk Control Solutions**

**Session Leader: Marcy Barker, Senior Risk Control Services Coordinator**

PMA Webservice® provides online access to PMA Risk Control's growing offering of safety resources. Find answers to common risk management questions in our articles, technical bulletins, and white papers or learn how you can join one of the instructor-led sessions hosted by our Organizational Safety Institute. This orientation to our online resources will also provide information on how to request a safety DVD for employee training, or simply link to one of many leading safety websites to build your own knowledge of important issues. This session is ideal for new clients but existing customers may be surprised at what they learn about our growing online resources.



**September 6, 2018 – 10:30 AM – 11:30 AM (EST)**

**Office Ergonomics: The Essentials for Reducing Injury Risk with Workstation Set-Up**

**Session Leader: Bill Pudlewski, Risk Control Specialist – Ergonomics Team Leader**

Many organizations routinely face claims and employee requests from one of the most common workplace activities; sitting and/or standing at computer workstations. This session is designed to help you simply understand the keys to evaluating office workstations and the process for evaluating specific situations. In this session, you will also learn to use PMA provided assessment tools to accomplish this objective in your organization. Great session for learning how to conduct these assessments in your workplace; even via distance using data collection resources provided.



**September 20, 2018 – 2:00 PM – 3:15 PM (EST)**

**Workplace Violence Prevention: Awareness Keys**

**Session Leader: Marc Strauss, Sr. Risk Control Consultant**

In this session, we will examine key risk management considerations organizations should evaluate as they seek to improve their workplace violence prevention efforts. For many organizations, getting started is one of the first challenges – and this session is ideal for this purpose. If your organization is a little further down the road developing controls in this area, the key considerations, resources and discussions that will be primary to this event may still serve as a help in your organization's continuous improvement efforts. This session leader has a law enforcement background and regularly speaks on this topic.

**For additional information, please contact your PMA Risk Control Consultant or:**

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